



Warranty Information

Bricking Solutions Warranty Conditions

The warranty will only apply if the equipment is used and maintained according to the safety and maintenance instructions given in the operator's manuals.

Irrespective of local guarantee requirements and unless otherwise agreed, Bricking Solutions guarantee period for new standard products is 12 months from the date of installation, or maximum 18 months after the date of shipment from Bricking Solutions, whichever comes first. To claim warranty, the parts in question must be sent to Bricking Solutions.

Bricking Solutions liability to a customer for any claim related to product defects shall be limited to the refund of the purchase price or replacement of the defective part. In cases where gross negligence or faulty design is the cause, Bricking Solutions will also reimburse the freight, import duties and labor cost.

Bricking Solutions obligation shall not apply to parts, which are not Bricking Solutions originally supplied parts, nor cover any product, which has been subjected to accident, alteration, abuse, or misuse.

Bricking Solutions liability does not cover defects, which are caused by faulty maintenance, faulty repair, problems related to dirt/water/particles in the system or poor electric power or air supply.

Bricking Solutions guarantee period for spare parts is 12 months from date of installation or maximum 18 months from date of delivery ex works.

Bricking Solutions undertakes to dismantle the defective part and install the new part only if this operation requires special knowledge. If such special knowledge is not required, Bricking has fulfilled its obligation in respect of the defect when the repaired or replaced part has been delivered to the customer.

Bricking Solutions liability does not cover normal wear and tear, nor damage and breakdowns caused by lack of maintenance.

Normal wear parts are not covered by the warranty.